

Let us show you how switching to MOULTRIE BANK & TRUST is as simple as 1-2-3.

# Step 1: Set up direct deposit

- · Complete a Direct Deposit Transfer Form
- Provide the form to your employer's Human Resources or payroll processing contact.
- You may be able to set up direct deposit via an online employee portal so make sure to ask your employer if this is an option.

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- Complete an Automatic Payment Change form for each payee or biller. Examples of common drafts are utilities, insurance, and gym memberships.
- ${\boldsymbol \cdot}$  Provide a completed form to each payee or biller.
- · Do not forget to change automatic payments that use your old debit card.

## Step 3: Close your old account

- Make sure all outstanding checks and ATM/debit card transactions have cleared your old account and direct deposits and automatic withdrawals are appearing on your new MOULTRIE BANK & TRUST account statement.
- Complete an account Closing Form and submit it to your former bank.

Please Note: Moultrie Bank & Trust cannot guarantee that these forms will be accepted in every instance. Your previous financial institution and/or your service partners may require you to make any of these requests in person or through a method other than mail. They may also require more, or different, information than is contained on the forms provided.



#### Direct Deposit Transfer Form To: Company Name Name City, State, Zip Code Company Address I would like to: **Establish Direct Deposit** Change my existing Direct Deposit using the information below. Employee ID Number Social Security Number **Checking Account 1** Checking Account 2 (optional) Account Number Account Number 061221491 MB&T Routing Number Amount (in dollars or percentage of deposit)



Amount (in dollars or percentage of deposit)

### Automatic Payment Change Form

To Whom It May Concern,

I would like to **change accounts for automatic withdrawals**. Below is the date I would like to end payments from my former account along with the information you will need to begin drawing money from my new **MOULTRIE BANK & TRUST** account.

Date to Discontinue Witndrawai	Company Making Withdrawal
Company Address	City, State, Zip Code
My Former Bank Account	My New MOULTRIE BANK & TRUST Account
Bank Name	061221491 MOULTRIE BANK & TRUST Routing Number
Bank Routing Number	MOULTRIE BANK & TRUST Account Number Checking Savings
Account Number	
Checking Savings	Locating your routing and account number on your check
For (reason for payment)	
On (date of month)	1:0000678941: 1:23456780 0:251
Sincerely,	Routing number Checking account number
Customer Signature	Date
Customer Name (printed)	Customer Phone Number
Customer Address	Customer Email Address
City, State, Zip Code	



## Account Closing Form To: Company Name Name City, State, Zip Code Company Address I would like to **close my existing account(s)** using the information below. **Checking Account Information** Savings Account Information Savings Account Number Checking Account Number All remaining balances should be sent to me at the address below. Sincerely, Customer Signature and Date Co-signer Signature and Date Co-signer Name (printed) Customer Name (printed) Customer Phone Number Customer Address

Customer Email Address



City, State, Zip Code

### Frequently Asked Questions

- How long until my automatic payments transition to my MOULTRIE BANK & TRUST account? It depends on when your request is received by your service provider. Most requests are typically processed within a few weeks.
- How will I know that my request has been received and processed?

  Carefully monitor your accounts at your former bank and at MOULTRIE BANK & TRUST to ensure all requested automatic payments have successfully transferred. You should see the deposit or withdrawal appear on your MB&T statement and disappear from your former bank's statement.
- What if a service provider attempts an automatic payment from my former bank account after I have already closed it?

  Do not close your former account until you have confirmed that all automatic payments
- How can I find the information I need to change a direct deposit/payment?

  Contact your service provider directly if you need to collect or verify any information

have successfully transferred to your new MOULTRIE BANK & TRUST account.

How do I change my Social Security direct deposit?

Please visit www.login.gov or www.ssa.gov to change/setup direct deposit for Social Security benefits or call 1-800-772-1213.



about your account.